



# Insurance Pre-Authorization Update - September 2011

## Regence Group and Premera Blue Cross

September 1st, 2011, ALL plans under the Regence Group and Premera Blue Cross require a Benefit Advisory (formerly RQI) be completed for MRI and CT imaging exams before a patient is seen.

### *How We Can Help:*

Regence Group, Premera Blue Cross and their mutual utilization management site, AIM, ***will not*** allow Radia to begin or complete the process of obtaining a Benefit Advisory. When we see that a patient has Premera or Regence Insurance, and that the ordered exam requires a Benefit Advisory, our verifiers will send you a "Pre-authorization Request" form, please see attached example, that includes all the information you will need from us to quickly obtain the BA.

In order to obtain the Benefit Advisory, you must sign up for an account with AIM (American Imaging Management). This can be done online at [www.americanimaging.net](http://www.americanimaging.net), or we would be happy to come to your office at your convenience to walk you through the setup process.

## DSHS

As of October 1st, 2011, DSHS will require prior authorization for MRI and CT imaging exams for all open-coupon patients.

### *How We Can Help:*

DSHS and Qualis ***will*** allow Radia to begin the process of obtaining a prior authorization for your patient. Our verifiers will begin this process immediately after receiving an order, contacting your office only if chart notes or other supporting documents are required.

If you prefer to obtain the prior authorization yourself, you will need accounts with Qualis, the utilization management site for DSHS, and OneHealthPort. Directions for obtaining accounts with both OneHealthPort and Qualis iEXCHANGE can be found online at [www.onehealthport.com/services/Qualis.php](http://www.onehealthport.com/services/Qualis.php), or we would be happy to come to your office at your convenience to walk you through the setup process.